

Transportation Services Gameday RV Committee Meeting
10-06-2018; 9:30 a.m. to 11:30 a.m.
Conference Room 235, West Campus Garage

Meeting called by: Transportation Services

L = Lynn Wiggs

A = A.J. Wolf

D = Debbie Hoffman

Welcome & Introductions

- A – An overview of Committee By-Laws, 3 year terms and member roll-off. The committee member's mission is to talk with the people in their lots in order to gather concerns and suggestions and then communicate these to Transportation Services. Committee members are not decision makers but rather act in an advisory capacity. We will provide placards for your RVs to identify you as committee members. Committee members must be season permit holders to be on the committee. If a member moves between lots, the issue will have to be addressed to ensure proper representation. Committee members are expected to attend meetings. A random drawing is conducted to choose the committee members based on self-nominations received. Members serve 3 year staggered terms. In the case of Olsen Park, one member rolled-off and one did not renew. Thus two people were selected at the same time last year. This will be resolved next time we have roll-offs when one of the two will roll-off early.
- Are discussion topics for the greater good of specific lots or do they need to concern all the lots?
- L – Most lot issues will probably end up being beneficial for all areas.

Extended Stay

- Can there be an opportunity to purchase parking passes for both Friday and Saturday for guests (parking on Friday evening and staying overnight)?
- L – There are alternative parking areas for all RV lots without payment or permit (beginning 5:00 p.m. on Fridays).
- What if the people parking struggle walking the distance to that lot?
- L – You can always transport them (in your tow vehicle) to and from the lot where they are parked.
- L – You can stay overnight on Friday in Lot 63, however, if you leave Saturday you have to pay to get back in because it is event parking on Saturday.
- Remember ParkMobile is on sale for every game.
- Guests can stay parked through Sunday in stated lots.
- All ParkMobile areas are listed at the beginning of season.
- Lot 115 (at Penberthy Park) sells out most of the time and is \$40.
- We currently allow RV owners to pay to keep their RV's in their lot between back-to-back games. Allowing this is causing issues during the week because of the growing campus population. For instance RVs stick out into the drive lanes at Penberthy and block spaces usually

used by students and employees during the week. We are concerned about the safety hazard and are running out of spaces for weekday use.

- L – If we had to discontinue this practice what would you think?
- If you're blocking the drive area it seems like that would be an issue.
- L – It is \$40 a day to leave your RV here between games.
- It seems like not that many people park their RV's for the week in Penberthy. So if you monitor the number of people it should be manageable.
- L – Penberthy is the lot most affected by leaving RVs because of the smaller depth of the spaces and the increase of student parking along with tennis parking. With the other lots it's less of an issue because of the dedicated parking space for RVs.
- Early arrival is very helpful to some and a day early doesn't seem to be that big of an issue.
- If the option was granted to those who are in Penberthy to parking in spaces 46- 50 (where the RV spaces do not have car parking in front of them) and don't obstruct the drive lane that would seem to work.

Tow Vehicle Parking

- Why can't you park your tow vehicle without an RV present in Aggie RV Park?
- L – Because Aggie RV Park has parking for the tow vehicle built into the RV parking spot. A customer could be trying to buy the spot without ever having an RV, as well it could be a party bus which could affect the family environment.
- L – You are welcome to park in an "Any Valid Permit" lot with your Tow Vehicle permit.

RV Exchange

- The waiting list seems to be massive but there always seem to be a bunch of empty spots in the lots.
- L – The wait list for RV spaces is down to 270 names. It was closed to new additions seven years ago and people that are now getting their spots have been on there for at least 10 years. There are currently 188 spots with hook-ups. It is hard to find land to build new RV spaces around campus. Aggie RV Park is likely not to get hook-ups because the University eventually will want to expand in that location. We feel obligated to exhaust the official wait list before taking requests from Aggie RV Park. The wait list is for spaces with hook-ups.
- L – Aggie RV Park season permits never sell out.
- L – We currently allow Olsen and Penberthy season permit holders to switch between lots when spaces become available; Lot 58 will be added-in also.
- There should be seniority with the Aggie RV'ers that have been in Aggie RV Park the longest to move to spots with hook-ups.
- What about having additional people added to an account?
- L – You can add a spouse to your RV account, but you cannot add your children. This allows your spouse to check-in at the lot and allows a spouse to retain the space in the event of your demise.
- L – The RV Exchange page is working as designed. If you transfer your permit to a friend using the Exchange, you can still get 1/3 of a point toward the total 4 points needed to be able to renew next football season. Keep in mind that the individual's RV who you transferred the

permit to must be present in the lot for you to receive the 1/3 of a point. To obtain the 4 points needed to renew for next season, you have to check-in with your RV for 4 of 7 game weekends at your assigned lot, or check-in with your RV for 3 game weekends and then either place your RV permits for sale or transfer through the Exchange 3 times. If you place them on the Exchange and they do not sell, you still get the 1/3 of a point even if the RV space remains vacant.

Thursday Football Games

- What happens if a football game is rescheduled or if you can't make a Thursday game?
- L – There is an appeal process and that process is open for any issue. However, generally appeals two years in a row are not granted.
- Can two season permit holders exchange their reserved spaces?
- L – Yes.

Permit Holder and Guest Behavior

- L – You are not able to sell your guest pass to another person. Only one guess pass can be obtained per season permit holder. The recent guest pass adjustment wasn't because of one person. There were several misuses of the permits. There have also been issues with the misuse of the temporary delivery permits that are handed out. It was discovered that copies were made of guest passes. Since they are for single entry only and to help check for duplicates, we now take them up at Penberthy.
- L – We currently allow marked food delivery vehicles to come in past the normal time for deliveries. The number of delivery permits is a factor of how many staff are working the lot. It is hard for one person to control two delivery permits because often the person given the pass does not come back out within the allotted time.
- What if, when someone doesn't comply with the delivery or guest permit rules, or treats your staff with disrespect, the permit holder has points docked or some other punishment? Opposing team fans do not always pay attention to the rules.
- L – It's not always someone from the other team that is abusing the system put in place.
- Don't punish the people that are not returning the delivery passes; penalize the permit holders.

RV Lot Plans

- L – Olsen has a drainage problem and the spots are too small for the larger RV's we are seeing more and more of. Thus, the lot has to be re-built. Olsen will not be open for baseball season this year (2019).
- Is Olsen the only lot that cars are not parked in RV spots?
- L – No, Penberthy and Lot 58 are also that way.
- In Penberthy the tennis bathrooms are not always open.
- L – They are an Athletics' facility and Transportation Services does not have control over them. However, we will inquire about it.
- The entrance to Aggie RV is not wide enough to swing-in. Maybe the check-in point could be moved further back?

- L – It would be problematic and costly to rework the entrance due to the storm water system near the entrance. We are also restricted by the drive lanes into the lot areas. On busy game weekends, we like to set up 2 check-in stations working in tandem to move vehicles in more quickly.

Additional Topics

- When are we going to have another open (forum) meeting? People like to ask their own questions.
- L – They are usually done on years with big changes. It seems a majority trusts their lot representatives to represent their opinions. The email sent out to the lots included the space number of the committee members. Any RV customer may also reach us directly by phone or email at tsrv@tamu.edu.
- Committee meetings occur once during football season and if something needs to be addressed, again in the spring.
- The Tennis coach's spot causes an issue for the RV right next to it because he leaves his vehicle there over the weekend for the whole weekend. It seems to be out of spite.
- L – The reserved space is not part of the RV space adjacent to it. If he is parking in the reserved space provided to Tennis then he is following the rules.
- People are driving too fast in the lots.
- L – There are signs in each lot. We can remind season permit holders. This is part of being a "good neighbor" as mentioned in the Rules.
- There is no stop sign at the intersection in front of Penberthy (Park).
- L – The 4 way stop was eliminated as it caused major traffic back-ups during the week. Vehicles were backed-up along Penberthy Blvd. past George Bush Dr. causing students and staff to be late. It will probably remain the way it is because this is the road's primary use and changing it for 7 weekends a year would confuse people.
- Why do we have personnel guarding the lots after the game starts and then once we come back?
- L – They are there to prevent the theft that was occurring in the lot while RV owners were at the game, and to keep the lot clear in case there is an emergency and emergency vehicles need to access the lot.
- L – Thank you all for coming to the meeting today.